

SERVICES : AMC POLICY

ANNUAL MAINTENANCE CONTRACT

Product Category :- AIR CONDITIONER

BSD undertake Annual Maintenance Contract (excluding Compressor) for following product under terms and conditions mentioned below:-

Non Comprehensive

	Product	Capacity	Tenure	AMC Charges with tax
For Old Machine less than 5 years	Window AC	1.0 to 2.0 Ton	1 Year	750
	Split AC	0.8 Ton to 2.0 Ton	1 Year	1050

Comprehensive

	Product	Capacity	Tenure	AMC Charges with tax
Any Machine after warranty/year	Cassette/Tower	up to 2 Ton	1 Year	2400
	Window AC	1.0 to 2.0 Ton	1 Year	1875
	Split AC	0.8 Ton to 2.0 Ton	1 Year	2625
	Cassette/Tower per ton/Chiller		1 Year	1550

Prices are inclusive of all taxes..

SCOPE OF WORK : -

All Type of Air-Conditioner AMC & CMC (comprehensive) Contract

AMC: Annual Maintenances Contract

AMC Contract includes one year and four time services & complaint.

Non Comprehensive AMC Includes

- Four routine services
- Immediate attendance of breakdown, if any.

Extra Charges Excludes:

- Plastic Items
- Air filter
- Sheet Metal Parts
- Condenser & Evaporator Coils
- Remote Control
- Voltage Stabilizers & Scanners
- Circuit breaker
- Thermocol Parts
- Compressor
- Refrigerant gas charging
- Fan Motor
- P.C.B.
- Magnetic Switch
- Transformer

Extra Charges-:

No Warranty for Air-condition's Electric Part ,Gas Charging, Compressor, plastic Part & Aluminium coil

CMC: Comprehensive Maintenance Contract.

CMC contract include one year warranty for air-conditions, electric parts, gas charging & compressor with four times service & complaint

Comprehensive Maintenance Contract includes

- Four routine services
- Immediate attendance of breakdown, if any
- Refrigerant gas charging, if necessary
- Following spare parts shall be replaced/repair, free of cost in case of any breakdown during AMC period
- Compressor
- Fan Motor
- P.C.B.
- Magnetic Switch
- Transformer
- Condenser & Evaporator Coils
- Remote Control Handset

Extra Chargeable Excludes:

- Plastic Items
- Air filter
- Sheet Metal Parts
- Voltage Stabilizers & Scanners
- Circuit breaker
- Thermocol Parts

Our Valuable Services:-

- Immediately response at short notice.
- Annually 4 services on quarterly basis, that we remind you on call.

Terms & Conditions :-

- AMC will cover waiver of the visiting charges and 03 routine service charges during the period of contract.
- Incase of NON Comprehensive AMC If any spare required for repairing of the product after receiving breakdown complaints, company will provide the same on chargeable basis.
- Any change of address must be notified by the customer in advance.
- The company shall be under no obligation to provide repair / service because of improper use, unauthorized alteration, modification or substitution of any part or Sr. No. of the machine is altered, defaced or removed, abnormal voltage fluctuation, rat bite, neglect, acts of god like floods, lightening, earthquakes etc. Or causes other than ordinary use. If our services are required as a result of the causes stated above, such services shall be at extra charge.
- While every effort shall be made to give preferential attention to emergency breakdown of the equipment, the company shall not be held responsible for any loss arising.
- In case the customer wants to cancel the contract before the completion of the contract period, there shall be no refund of the charges for unexpired period
- The contract is not transferable in event of resale / gift to any other person and no refund shall be given.

- The equipment bought to the service center will remain there at customer risk and the company will not be responsible for any damages caused due to the factors beyond its control.
- Transportation for taking appliance to the Authorized Service Center for repairs shall be borne by the customer as per the applicable rates.
- Damage to the product or any parts due to Transportation / Shifting is not covered under this contract
- Acceptance / Renewal of AMC after expiry of the contract shall be at the discretion of the company.
- All disputes are subject to Delhi Jurisdiction

Customer Signature: